

SERVICE-ORDER

Please observe the following procedure:

For every service return shipment it requires a service-order / return material authorization no. (RMA-no.)
Packages or shipments sent without return reference no. will not be accepted.

1) How do I get a RMA number?

After you fill in and send this service-order via e-mail to our customer service to **shop@levitaz.com**.

You can obtain an RMA number from Levitaz. This number must be used in all correspondence with Levitaz and customer.

2) What should be packed?

Do only return the items you booked service for. For not specified but returned parts Geislinger GmbH shall not be liable.

3) What's next?

Clearly mark the parcel with the RMA number that you received from us and enclose this form with your shipment.

Please send the package to: **Geislinger GmbH**
Levitaz - Technical Service
Hallwanger Landestr. 3
5300 Hallwang/Salzburg
Austria

shop@levitaz.com +43 (0) 662 66 999-0

BILLING ADDRESS

Name:

First name:

Company:

Street:

City:

ZIP:

Country:

CONTACT DETAILS

Email:

Phone:

PRODUCT NAME

SERIAL NUMBER

SERVICE REQUEST

Repair

R2R Finish

Complaint

Other (in comment)

COMMENTS